

Training Outage Window 2026

Training Systems

Dear training system users,

About the Amadeus Systems Outage

Amadeus Training Environment has two outage types; the first type is regular maintenance outages which take place on Saturday throughout the year and the second is two scheduled Capture/Restore outages.

I. Regular Maintenance Outages Planning

Please note for the Training Outage Window planned for 2026 as following.

- Sat 14 FEB 26 at 07:00 GMT - 17:00 GMT
- Sat 21 FEB 26 at 07:00 GMT - 17:00 GMT
- Sat 16 MAY 26 at 06:00 GMT - 16:00 GMT
- Sat 23 MAY 26 at 06:00 GMT - 16:00 GMT
- Sat 15 AUG 26 at 06:00 GMT - 16:00 GMT
- Sat 22 AUG 26 at 06:00 GMT - 16:00 GMT
- Sat 14 NOV 26 at 07:00 GMT - 17:00 GMT
- Sat 21 NOV 26 at 07:00 GMT - 17:00 GMT

REMINDER for Training Maintenance Outage:

- Avoid using the system during the specified maintenance periods as you might encounter some instability.
- To ensure continuity of teaching and to prevent any potential data loss, we recommend that all student training PNRs be properly saved in document files prior to the maintenance dates.
- Passwords for Amadeus Training Mode will be **automatically reset to "AMADEUS1"**.
- All training users must reset their passwords on Monday after the maintenance date. The new password must contain **a minimum of 12 characters**, consisting of a combination of **English letters and numbers**.

II. Capture/Restore Planning

Capture/Restore consists in capturing Production data twice a year and restoring it in Training environment 8 weeks after the capture date.

Year	Cycle	Capture Date	Restore Date	Restore Outage
2026	C1 2026	24 JAN 2026	21 MAR 2026	21 MAR, 07:00 GMT - 25 MAR, 23:59 GMT
	C2 2026	29 AUG 2026	24 OCT 2026	24 OCT, 06:00 GMT - 26 OCT, 23:59 GMT

REMINDER for Post Restore on Sat 21 Mar and Sat 24Oct 2026:

Please be aware that you might encounter some instability during training planned on Monday after the restore, we strongly recommend to:

- Avoid major events such as Demo, Rehearsal and Training just **after a Restore during 3 days**.
- Avoid massive data creation.

Amadeus Learning Centre